

PRAKASH FABCON & ENGINEERS PVT. LTD.

TITLE: CUSTOMER FEEDBACK FORM

Doc. Ref. No.: PFE / QR / CFF

QUALITY RECORD


CUSTOMER FEEDBACK FORM

S. NO		MAX. MARKS	RATED MARKS
01.	Knowledge of our Supervisors/Representative / Other Personnel	10	08
02.	Our response to your requirement Delayed By: <u>a week</u>	10	07
03.	Compatibility of our Quotation with your requirement	10	08
04.	Our Product fulfilling order requirements Deviation _____	10	08
05.	Performance of our product	10	08
06.	Product Delivery/ Dispatch Schedule Delayed By: _____	10	06
07.	Support Service	10	07
08.	Effectiveness of our Action taken on Complaint	10	08
09.	Competitiveness of our Service Compared to other Service Providers	10	08
10.	Interest for repeat orders & referring us to others If No, Reason: _____	10	08
11.	Your Rating of us as a Supplier	TOTAL	76

Suggestions (if any): -

We are sure, above rating will help us to serve you better.

Company : Cipla Ltd.
Name : Umesh Satam
Designation : Project Head
Date : 12/12/13.



Authorised Signatory

Stamp of Company